



## Summer Camp Frequently Asked Questions

Why do I have to log into my account before registering?

Logging into an account allows you to register your child(ren) year-after-year. Your account will also allow you to see the sessions your child(ren) are registered for, with dates, times and details.

Can I pay with cash or check?

You can pay with cash or check by mailing to San Juan Mountains Association ATTN: Shannon Waggoner PO Box 2261 Durango, CO 81302.

Can I register more than one child at a time?

Yes. Before adding any camps to your cart, create your account. When you go to add a camp to your cart, you will do so for one registrant (child.) After you have registered your child, you are able to "add another event," for another child, or additional camps for the same child.

Can I register my child for a camp outside of their age range?

SJMA wants to ensure that your child functions academically and socially at the age-range designed for the camp. We do not allow you to register a child for a camp if the child is outside of that camp's designated age range/grade level. Our childcare license also prohibits us from serving youth who have not completed Kindergarten. Please note, the state requires a waiver for any 6-year-old who has completed kindergarten, but are not yet 7-years-old. Their spot at camp is not guaranteed until we receive this waiver. We need to apply for waivers as soon as possible, no later than April 20th. If you have a 6-year-old who would like to attend, please call (970) 715-1092 or email [astimax@sjma.org](mailto:astimax@sjma.org) as soon as possible.

How will I receive confirmation of my registration?

Confirmation will be emailed to the primary email on file once you complete your registration. Your registrations can be viewed in your account anytime.

Are camp costs tax deductible?

Camps cost is not a tax-deductible donation. For more detailed information, please consult your tax professional.

Can I make payments?

We require a 50% deposit at the time of registration to confirm your child's seat. The second payment is required no later than 14 days prior to the start date of their camp.

Is financial assistance available?

Yes. We strive to make camps available to all, and are thankful to local sponsors who make this possible. Please click [here](#) for the application.

Why do I have to complete so much paperwork?

SJMA is a licensed childcare provider with the State of Colorado. To be a licensed childcare provider we are required to collect immunization, health, and liability information from every program participant.

Can I complete summer camp paperwork in person?

Yes. You can request an appointment by emailing [astimax@sjma.org](mailto:astimax@sjma.org)

Can you let me know if my child's friend has registered for camp?

The rosters are kept confidential for security purposes prior to the start of camp. If you would like to know if your child's friend is registered, please contact the parent or legal guardian of your child's friend directly.

How many instructors accompany children daily?

Two or more. JNFC camps have 4-5 staff on site for the entire week. Other backcountry camps have no fewer than two staff at any time.

Will I receive more information before the start date of camp?

Yes. You will receive a parent handbook, agendas and follow-up paperwork, drop-off and pick-up details and suggestions for snack, lunch, appropriate clothing and more.

Do you have waitlists?

Yes. To be added to a waitlist when a class is full, click on the 'Add to Waitlist' button for the session that interests you. If a space becomes available, we will fill through the waitlist on a first-come, first-served process.

Do you prorate or allow campers to attend part of camp?

We do not prorate our camps.

Do you evaluate your programs?

Yes. At the end of your program, we will send a follow-up survey. Your honest and confidential feedback helps us improve. View the Summer Camp [Evaluation Form](#).

## Registration Policies and Summer Camp Policies

### Cancellation Policy

For cancellations and change of program, please contact SJMA's education department by phone (970) 715-1092. Cancellation Policy: Fees are fully refundable (less a \$20 non-refundable administrative fee assessed per camp registration) up to 14 days prior to the start date of your child's camp. You may email your refund request to [astimax@sjma.org](mailto:astimax@sjma.org) and our response (within 24 hours) will be confirmation of receipt in your email. If you do not hear from us then we have not received your request. Please see our Refund and Payment Policy for details on emergencies, last minute cancellations and more.

### Camp Capacity

Science camps for children entering Grades 1-6: Capacity is based on vehicle passenger limitations. The vehicles we use are 15 passenger vans accommodating 2 instructors and 13 children. We may run the vans at half capacity for COVID-19 safety reasons.

### Allergies and Medications

We cannot guarantee nut-free programming. Any food allergies your child has should be listed on your completed medical form. All allergies are written on instructor's rosters and accommodated accordingly. During our day camps, instructors carry snacks with them in the field and will be conscious of any allergies listed for their campers, and lunch is the family's responsibility. If your child has been prescribed an EpiPen (even if it is not a critical concern at present), it must be brought to camp.

## Cellphone Guidelines for Use

1. Do you need it? Leaving it at home is one way to make sure your phone stays dry and unbroken. We do spend a lot of time outside! Plus, it can be empowering to pay attention to the people and landscape around you without a screen.
2. If you keep it with you, please use it only for taking pictures or for emergencies.
  - Pictures: ask people before you take a picture of them. Respect their “no.”
  - Pictures: NO posting people on social media. Only landscapes, or yourself.
  - Emergencies: Let your instructors know if you need to get in touch with your family.
3. If you keep it with you, please follow the rules above for respectful and responsible use. Instructors can ask you to use your phone differently, take it away for the day, and/or ask you not to bring it again if you do not follow the rules.